



## Employment Positions

### Position:

- Service Technician I (Part Time)

### Job Description:

- Handle day to day tasks for scheduled service accounts.
- Work as assistant to lead Aquarist on coordinated weekly schedules between Office Manager, Service Manager and Customers.
- Insure quality control and accurate results.
- Insure that all scheduled systems are serviced in an accurate and timely manner.
- Assist in the handling of problems associated with equipment failures, stock concerns, emergencies, and unforeseen delays.
- Provide impeccable customer service and follow through in every situation.
- Work and report directly to lead Aquarist any situations that require further attention.

### Schedule:

- Varied Monday through Saturday (16-36hrs)

### Requirements:

- Some working knowledge of saltwater fish, invertebrates, and their operational environments.
- General cleaning knowledge and ability to learn quickly.
- Excellent communication skills.
- A career minded individual with prior experience in a related field helpful.
- Applicant must possess multi-tasking abilities, be organized, punctual, possess excellent problem solving skills, work well under pressure, and possess the ability to handle a detailed schedule in order to meet deadlines.
- A commitment to superior customer service and professionalism.
- A valid Utah driver's license and clean driving record.

### Compensation/Benefits:

- Commensurate based on experience.
- Hourly plus commission.
- Profit sharing
- SEP plan
- Employee discounts
- Business casual work environment